Midwestern Connections

Cancer Treatment Centers of America®
Winning the fight against cancer, every day.®

March 2013 | A Communication for Midwestern Patients and their Family Members | Volume 11, Number 3

Outer Beauty for Inner Peace starts again

The first session of Outer Beauty for Inner Peace (OBIP) in several years was a tremendous success in February. The second session is already scheduled for March 12, 2:00 to 4:00 p.m. in classroom 1A. The class is free to patients but participation is limited. Those interested should call 847-746-6586 to register.

Outer Beauty for Inner Peace is an educational session that helps patients understand how to manage their make-up needs with their changing skin during treatment. The aim is for patients to be armed with enough information that they can readily achieve a desired look when they are in front of their own mirror at home.

The OBIP sessions are sponsored by the Salon & Spa at Guest Quarters North. Salon North also offers make-up services for a small fee. Services include make-up for the face and eyes, eyebrow drawing and eyelash application. Hours at Salon North are Monday through Friday from 11:00 a.m. to 7:00 p.m., and a pilot program for hours on Sunday from noon to 8:00 p.m.

Some of the helpful information delivered during the Outer Beauty for Inner Peace session inlcudes the science of applying make-up around the eye.

The guided patient outing for March is early–Sunday the 3rd– to catch the last day of the Milwaukee Auto Show. Patients and guests will delight in the family-style dining of Joey Buona's, a premiere Italian restaurant in downtown Milwaukee. Contact Guest Services for more information.

Call 847-746-6586 to sign up for Guest Services-sponsored outings. For self-guided outings, sign up at the concierge desk in the hospital front lobby.

AIH applications available by several methods

AIH applications can be picked up or turned in at the following First Connections locations: Lobby Front Desk, Lobby Concierge Station, and any Financial Counselor office.

You may reach a Financial Counselor by calling 800-322-9183 ext. 6997. Financial Counselors are also available onsite Monday- Friday from 7:00 a.m. to 4:30 pm. If you are onsite and would like to meet with a Financial Counselor please feel free to stop at the First Connections Desk in the main lobby and one can be contacted for you. A financial counselor is also available Sunday- Thursday from noon- 8:00 p.m. at the Best Western in Zion and Guest Quarters north, no appointment needed.

Expanded fitness offsite

For even more fitness options for guests, the hospital began a partnership with the Zion Park District, just a block west of the hospital. Benefits include: Access to more equipment; a variety of fitness classes, including yoga and Zumba; and increased facilities and amenities including larger locker rooms, concessions, basketball court, jogging track and volleyball court.

Guests visiting the ZPD may pick up a towel with a ZPD visitor pass from First Connections in the hospital front lobby. A disposal bin for used towels is in each locker room at the ZPD. Reminder: shuttles depart from the northwest entrance throughout the day.

Patients and caregivers need only show their name badge to access these services. Hours are weekdays 5:00 a.m. to 9:00 p.m., Saturdays 7:00 a.m. to 6:00 p.m. and Sunday 9:00 a.m. to 5:00 p.m.

© 2013 Rising Tide

Midwestern Connections

March 2013 Volume 11, Number 2

ID badges crucial to patient safety

Safety for guests is a top priority at Midwestern. A hospital by its very nature attracts members of the general public. Cancer Treatment Centers of America® (CTCA) at Midwestern Regional Medical Center protects the security of patients, visitors, and stakeholders by requiring anyone entering the building to wear an identification badge. This includes representatives from other companies.

Visitors are required to obtain a visitor badge from First Connections in the main lobby of the hospital. Individuals who are without proper hospital identification, or who are unescorted by authorized personnel, should be escorted to the main lobby area by the a hospital employee discovering such an individual, or by hospital security. If there is any suspicious behavior by either an authorized or unauthorized individual, the Security Department is contacted at once.

If patients or guests with proper ID badges see someone walking through the building without any ID or proper ID, what should they do?

Answer: Report that instance to the first hospital employee you find and ask them to call security to help escort the guest to First Connections to obtain the proper identification.

Hospital welcomes new clinical staff

Madhavi Nagilla, MD

Madhavi Nagilla, MD, has joined the Internal Medicine/ Hospitalist staff at CTCA at Midwestern Regional Medical Center, effective February 18. Dr. Nagilla firmly believes in the Patient Empowered Care® model and will be a valuable addition to the talented and expert team of clinicians and physicians at CTCA® at Midwestern.

Upon completion of her residency in internal medicine at St. Joseph Hospital in Chicago, Illinois, Dr. Nagilla worked as a research assistant for Ezra E. W. Cohen, MD, Associate Professor, Department of Medicine, University of Chicago Medical School; Co-Director, Head and Neck Cancer Program, University of Chicago Comprehensive Cancer Center; and a 2012 CTCA Review presenter. Dr. Nagilla's work at University of Chicago included bench research on developing new anti-cancer drugs for anaplastic thyroid cancer, and clinical research on the effect of genetics on treatment of thyroid cancer.

Dr. Nagilla is board certified by the American Board of Internal Medicine.

"CTCA is a truly patient-centered cancer hospital," says Dr. Nagilla of the PEC model. "Everybody strives to do what is best for the patient and there is great communication amongst all teams."

Briefs

Seeking financial help?

Assistance in Healthcare applications are due the last Friday of each month. Awards are considered the second Tuesday of each month. Applications can be turned in at the following First Connections locations: Lobby Front Desk, Lobby Concierge Station, and any Financial Counselor office.

Use current drug card

Guests, please have your current prescription benefits card available when coming to CTCA, especially when getting prescriptions filled at the in-house retail pharmacy. This speeds up service for all and ensures each patient gets the right prescription in a timely manner.

Reiki sessions open

Patients and Caregivers: Are you interested in learning Reiki (a form of gentle, noninvasive, hands-on healing) to help with relaxation and stress reduction for yourself and your loved ones? For more information or to let us know you're interested, please call the Mind-Body office at 847-872-6391.

Pardon our dust

Expansion of the Imaging and Radiation Oncology Department in the lower level of the hospital continues. The expansion project received a boost in November by garnering a certificate of need (CON) from the Illinois Health Facilities Services Review Board. Once complete, the project will ease scheduling of scans during busy daytime hours.

© 2013 Rising Tide